

10 Business Benefits of the SL1100



SL1100
Smart Communications



1

Lower your costs

Powerful communications for a small business budget

- High ROI starts from day one
- Total cost of ownership lowered
- An energy-saving green solution

2

Increase your productivity

Sophisticated solution, simple to use

- Save time with speed dials
- Handsets with shortcut keys to speed workflow
- Calls can be automatically routed to right person without the need for receptionist intervention

3

Excellent home-working capabilities

Office level functionality from your home office

- 3 home working options: IP Phone, Desktop Suite Softphone or Mobile Extension
- Provide greater flexibility for key employees
- Reduce travel time and costs

4

Future-proof your business

Value for money and tailored to your needs

- A scalable solution to provide optimum investment
- Technology that can expand and grow with your company
- Add extra applications when you need them

5

Improve customer service

A solution to help you effortlessly boost your customer's experience

- Deal with spikes in call traffic more effectively
- Caller ID displayed on handset to help you offer a more personalised greeting
- Mobility solutions for quicker customer responses wherever you are

7

Stay contactable from anywhere on site

DECT handsets mean you don't lose touch with colleagues and customers

- Wireless voice and messaging as you move around the premises
- Allows non-desk based employees desk phone functionality
- Never miss a sales call; even away from your desk

9

Remain reachable on the road

Carry your office number with you using Mobile Extension

- Be in when you're out, with system features on your mobile
- Make the most of your most valuable sales people, wherever they are
- Excellent call cost savings provided



6

Track your team's call activity

System features and applications to make management easier

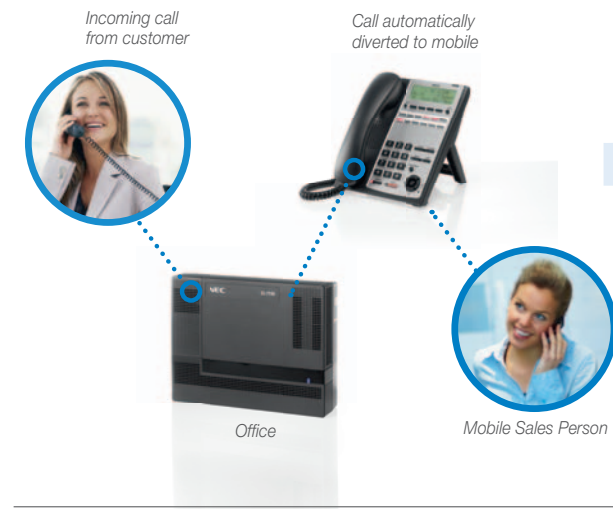
- MyCalls Call Recorder provides secure call recording – ideal for resolving disputes and training staff
- Monitor and manage call activity of the business from your desktop with MyCalls
- Busy Lamp Field keys allows you to see the call status of your team

8

Keep up to date effortlessly

Never miss a thing with easy access to key information

- Voicemail alerts delivered to your mobile, desk phone, home phone or as an email
- Summary reports of call performance delivered automatically to MD at end of working day
- Customisable reports with MyCalls Call Manager to help you optimise your team's performance



10

Reach crucial business decisions faster

Built-in conference bridge provides convenient options for meetings

- Effortlessly organise conferences at a moments notice
- Save on travel time
- Lower accommodation and fuel costs

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